



# RETURN FORM

## Steps for Return:

### 1. Determine Type of Return

- a. Purchased wrong item: wrong item purchased, or customer do not want the item.
- b. Defective item: item does not function properly.

**\*\*If ammo related or kit, please contact manufacturer of ammo or kit. We cannot accept returns on these items\*\***

**\*\*Return must be within 30 days of shipped date. If the customer purchased the wrong item, customer is subject to restocking fee of 25% of product price and there is no reimbursement of shipping. If item ordered is defective, we will issue a return label for the item to return for us to evaluate and issue a refund\*\***

**\*\*We do not refund shipping expenses. Shipping is a process of transporting the product from us to you\*\***

### 2. Complete this Return Form

- a. If you wish to return or exchange any portion of your order, please complete this for and include it with your return shipment.

**\*\*If determined not to be in guidance with this form and returns and exchanges per AdvancedTactical.com, then the funds will not be returned, and you will have to pay shipping to receive items\*\***

**\*\*For exchanges, we will accept in special occasions if there was a mistake on ordering with customer service, etc. Or, you will have to reorder the items yourself on the website while waiting for credit. Please use chat or call number below if you have any questions\*\***

### 3. Repack, Print, Email, & Ship

- a. Repack items – please make sure that the item(s) you wish to return, and this Return Form are included with your shipment.

- b. Return your items to:

**AdvancedTactical.com Returns  
Department  
150 North Smart Way  
Pahrump, NV 89060**

- c. Save form and email to [sales@advancedtactical.com](mailto:sales@advancedtactical.com) to give notice to returns department that your return is coming.

**\*\*Once received and approved by Returns Department you will receive a refund on your credit card. Please allow 10-20 days from shipment of items to Returns Department\*\***

Order ID: \_\_\_\_\_ Order Date: \_\_\_\_\_ Full Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

## Returns

Ammo and kits CANNOT be returned (contact manufacturer) or exchanged. When we process your return, you will be refunded the amount paid for the item(s) including sales tax. We do not refund shipping. NO returns accepted after 30 days of shipment.

Item SKU	Description	Amount	Reason Code

Reason Code: 01 – Wrong item purchased 02 – Defective 03 – Not satisfied with quality  
04 – Ordered wrong item 05 – Wrong item sent 06 – Do not like 07 – Not as described  
(if you've chosen 04, 06, or 07 please explain so we can improve)

### Customer Authorize

Name: \_\_\_\_\_ Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Do not write below the line – for office use only

Date Received: \_\_\_\_\_ Processed by: \_\_\_\_\_ Comments: \_\_\_\_\_